

# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN 015/08NKS

## C A No. Applied for Complaint No. 44/2023

### In the matter of:

Mohd Zafar

.....Complainant

### VERSUS

BSES Yamuna Power Limited

.....Respondent

### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. Nishat A Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)
5. Mr. H.S. Sohal, Member

### Appearance:

1. Mr. Neeraj Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Mr. Vijay Rana, Ms. Shweta Chaudhary & Ms. Divya Sharma, On behalf of BYPL

### ORDER

Date of Hearing: 10<sup>th</sup> March, 2023

Date of Order: 22<sup>nd</sup> March, 2023

### Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. Present complaint has been filed by Mohd Zafar, against BYPL-NNG.
2. The brief facts of the case giving rise to this grievance are that complainant Mohd Zafar, applied for new electricity connection under non domestic category for three phase vide request no. 8006050998 at premises no. GF, Kh. No. 27, Budh Vihar, Village Mandoli, Delhi-93.

Attested True Copy  
Signature  
Secretary  
CGRF (BYPL)

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It is also his submission that his premises are separate but respondent rejected his application for new connection on the pretext of separate dwelling unit does not exist as per clause no. 10 (1-vi) & 11(2) (viii) of DERC supply code. Therefore, his complaint for release of new connection may be allowed.

3. The OP in their reply briefly stated that the complainant applied for new connection at ground floor of premises no. C-9, Kh. No. 27, Budh Vihar, Village Mandoli, Delhi-93 under NX category i.e. commercial connection for a load of 6 KW. The complainant wants three phase connection which is not possible in the subject area as the same is electrified through single phase HVDS network and there is no three phase supply available at site. It is also submitted that DPCC certificate is required as complainant wants connection for Gas Burner Work. It is also submitted that one meter having CA no. 553116330 already exist at ground floor for NX category in the name of Ashok Wahi, therefore, meter removal is required. Further, CA nos. 153972720 and 153953250 pertains to different area i.e. Radha Vihar where already three phase supply is available. Regarding CA no. 101636302 is single phase connection which also belongs to different area i.e. Jagat Puri. In the said area also LVDS system exists where three phase connection is available.

OP further added that the area where complainant applied for new connection is an authorized colony which is electrified on single phase HVDS (11 KV) network where small capacity (single phase 25 KVA) transformers are installed on pole as there is no space for installation of sub-station or big transformer.

Also, complainant wants three phase connection which requires three phase LT (440 V) network and installation of electrical sub-station, however, there is no space available for the same.

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4. The counsel of the complainant argued that he applied for new electricity connection vide application no. 8006050998 but OP rejected his application on pretext of separate dwelling unit. He further added that respondent has released many more connections from HVDS pole as well as single phase to 3 phase in this area near by applied premises. He also denied respondent's connection that the subjected area is an authorized colony which is electrified on single phase HVDS (11 KV) network where small capacity transformers are installed on the pole.
5. The LR of the OP submitted that as per latest site visit dated 06.03.2023 three phase LVDS network is available approx one hundred sixty meters (160 meters) away from applied premises. No three phase network is available at nearby pole from the premise of the complainant.
6. Heard both the parties and perused the record. Heard the arguments of Authorized Representative of the complainant and OP-BYPL.
7. The main issue in the present complaint is whether the three phase connection can be given to the complainant in HVDS electrified area.
8. Heard both the parties and perused the record. From the perusal of evidence placed on record pleadings and after hearing both the parties it is transpired that complainant asked for new connection at GF, Kh. No. 27, Budh Vihar, Village Mandoli, Delhi-93, but respondent raised objection that three phase connection is not feasible in the area where complainant has applied for new electricity connection. The details provided by the complainant shows the distance between the LVDS pole and that of complainant's premises is more than 150 meters, thus installation of three phase connection in the said area is not possible.

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9. In view of the above, we are of considered opinion that since the area where complainant applied for new electricity connection is electrified through HVDS system therefore, LVDS connection cannot be released to the complainant.

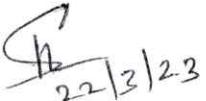
ORDER

Complaint is rejected. OP has rightly rejected the new connection application of the complainant.

The case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly. File be consigned to Record Room.

  
(P K SINGH)  
CHAIRMAN

  
(S.R. KHAN)  
MEMBER-TECH

  
(P.K. AGRAWAL)  
MEMBER-LEGAL

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

  
(H.S. SOHAL)  
MEMBER

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